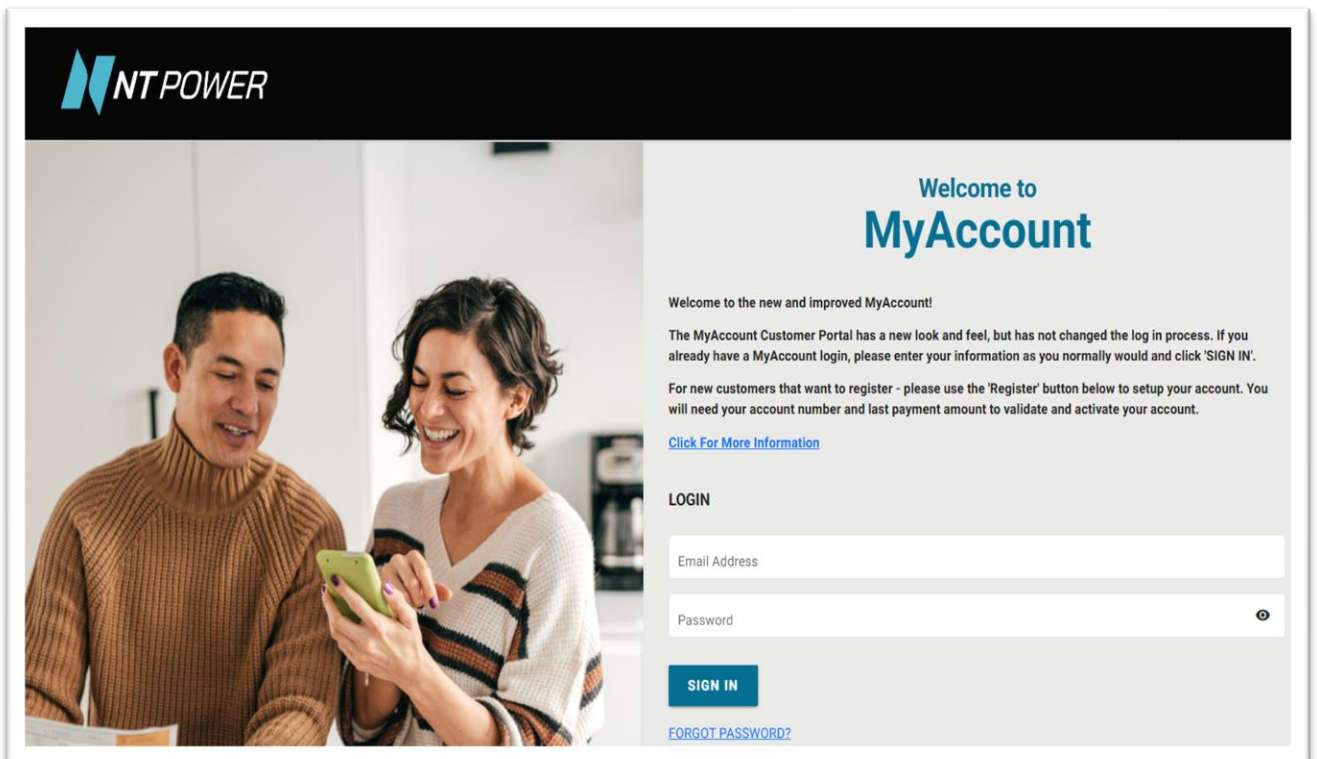


How to Activate MyAccount

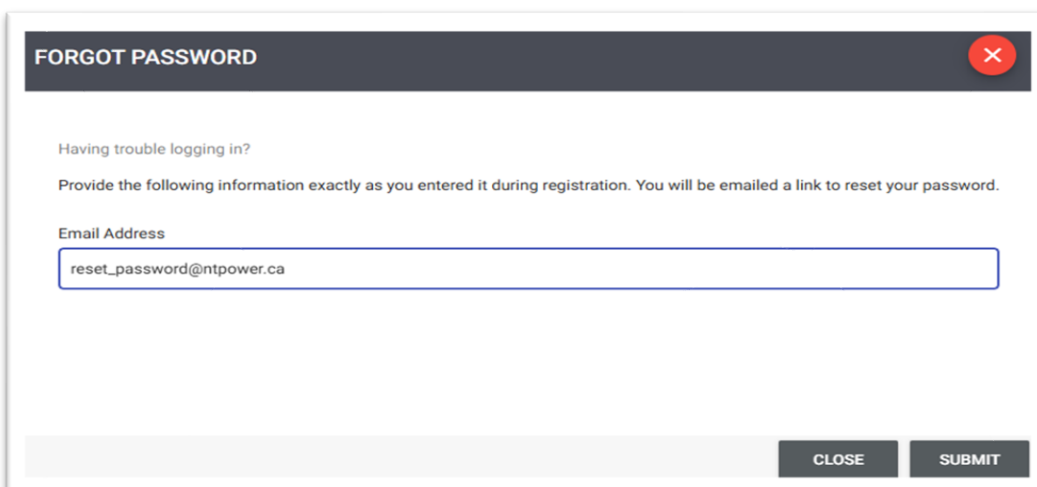
Step 1)

Login to (a) MyAccount or use (b) Forgot Password, if you can't remember your password



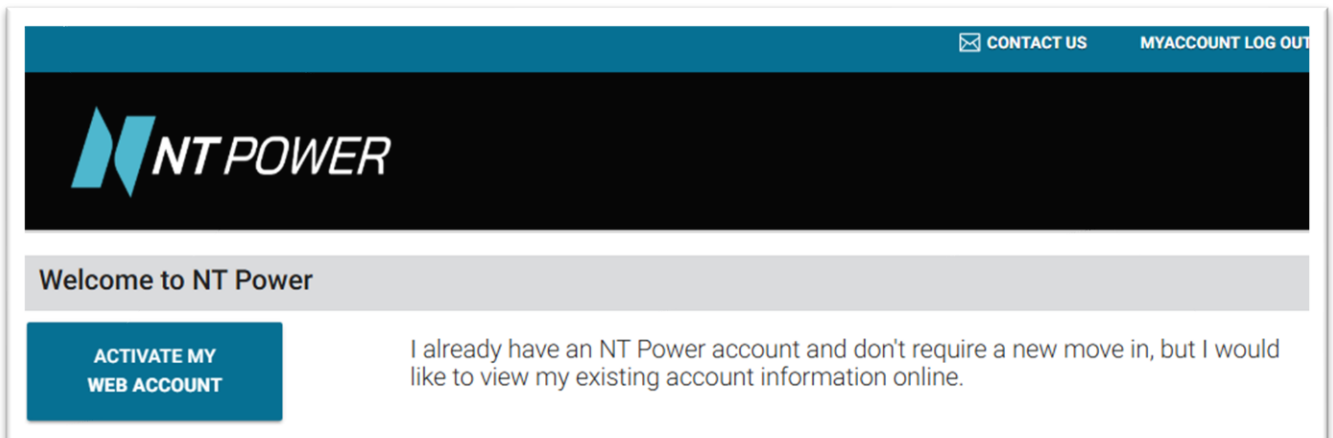
The screenshot shows the NT Power MyAccount login page. On the left is a large image of a smiling couple looking at a smartphone. On the right, the page has a dark header with the NT POWER logo. Below the header, the text 'Welcome to MyAccount' is displayed in a large, blue font. A welcome message follows, explaining the new look and feel of the portal. It instructs existing users to enter their login information and click 'SIGN IN', and new customers to use the 'Register' button. A link for 'Click For More Information' is provided. Below this is a 'LOGIN' section with input fields for 'Email Address' and 'Password' (with a toggle icon). A blue 'SIGN IN' button is positioned below the password field, and a link for 'FORGOT PASSWORD?' is at the bottom of the login section.

Or 'Forgot Password'

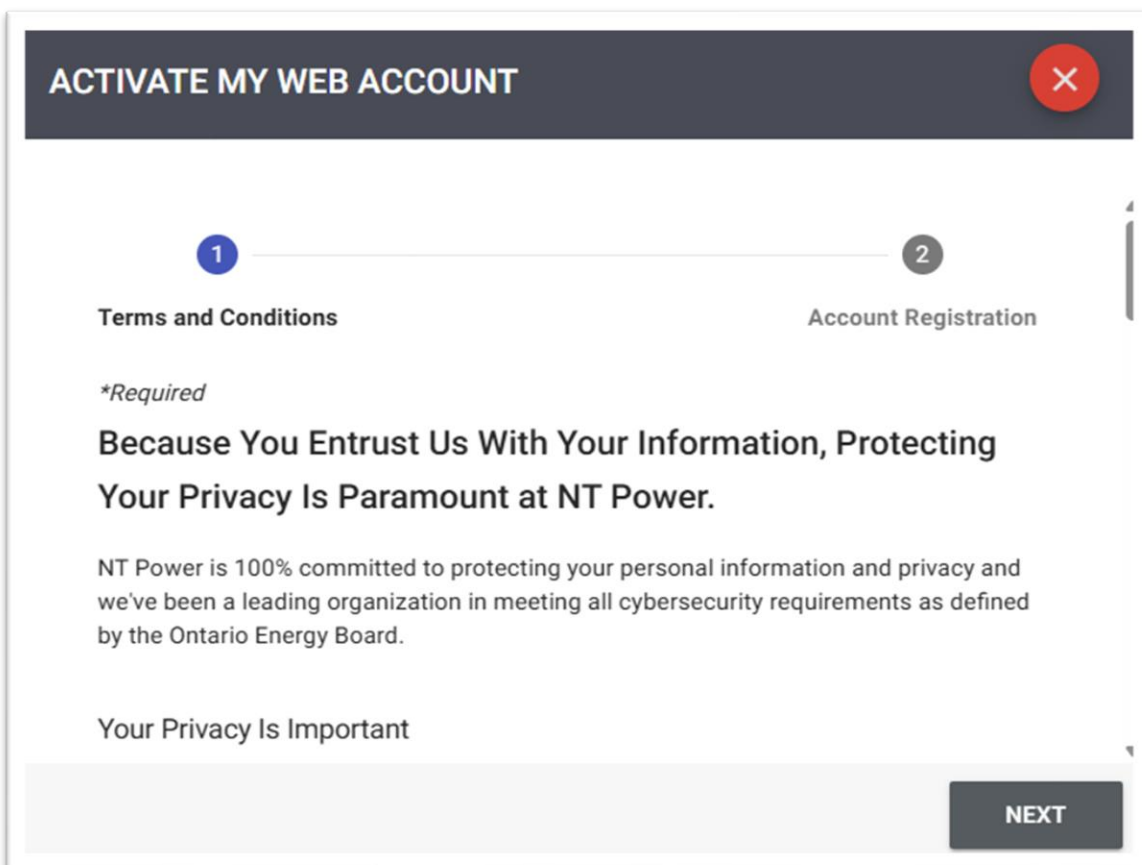


The screenshot shows a 'FORGOT PASSWORD' modal window. The title bar is dark grey with the text 'FORGOT PASSWORD' and a red close button. The main content area is white and contains the text 'Having trouble logging in?' followed by instructions to provide registration information for a password reset link. An 'Email Address' label is above a text input field containing 'reset_password@ntpower.ca'. At the bottom right, there are two buttons: 'CLOSE' and 'SUBMIT'.

Step 2) Once Signed in, then select 'Activate My Web Account'



Step 3) Acknowledge the Terms and Conditions, then Next



Step 4) Enter your 10 digit NT Power Account, Last Payment Amount and Select your Paperless Billing Option with Acknowledgements, then Submit.

ACTIVATE MY WEB ACCOUNT

✓

2

Terms and ConditionsAccount Registration

Customer Information

Please click on **i** to learn more about required registration fields.

Account Number*12345678-90**i**

Last Payment Amount*\$ 123.45

Paperless Billing*☒ Yes ☐ No

☒ You acknowledge that you will receive an email notifying you when your bill is ready for the applicable NT Power account that you have registered and that you will no longer receive a paper bill in the mail.

☒ You acknowledge that depending on timing you may still receive one more paper bill after opting in for paperless billing.

PREVIOUS

SUBMIT

Success message will be displayed once activated.

If not, please [Contact us](#) and we can assist on getting you activated

